



ACCESS STATEMENT 2023

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Access Statement for NYX Hotel London

Introduction

Just 30 minutes from London City Airport, **NYX Hotel London Holborn** is located close to Covent Garden, and short walk from Holborn and Russell Square underground stations.

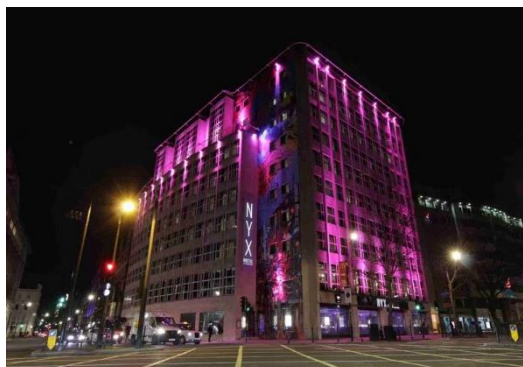
King's Cross, Euston and St. Pancras International stations are also close by; providing guests easy access to the bustling city.

We are approximately a 3 minute walk from Holborn Underground station which is on the Central & Piccadilly Line. It is a flat walk to and from station. Exit Holborn Underground Station and turn right. Cross the road and head straight for approximately 3 minutes. When you reach the end of the path, cross the road and NYX Hotel London Holborn will be directly in front of you

We have 213 bedrooms over 9 floors. Our breakfast room is on the 1st floor. Our gym is located on the basement level and accessible by lift.

Our fully accessible rooms are located on the 1st floor.

We look forward to welcoming you. If you have any queries or require any assistance please phone +44 (0) 207 242 1800 or email nlh_operations@leonardohotels.co.uk



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Pre-Arrival

The nearest railway station is Euston and is located approximately a 15 min walk away, access is possible by wheelchair and there are dropped kerbs.

We recommend that you use the widely accessible Uber or Bolt Taxi apps to get to your destination but if you prefer, we can arrange a Black Cab for you via the Front Desk.



All London buses are equipped with accessible access for all travellers. The only restrictions are for travellers using a very large electric wheelchair or large mobility scooter. It is advised to contact their advice line for further guidelines: [Buses - Transport for London \(tfl.gov.uk\)](https://www.tfl.gov.uk)

There are bus stops just a 2-minute walk from the Hotel and our reception staff is available 24 hours to advise on the correct buses to get you to your destination.

Car Parking and Arrival

All cars can stop outside the rear entrance to the hotel at the hotel drop off point, it has a minimal gradient, smooth surface of tarmac.

We offer a parking to blue badge holders, subject to availability.

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Bloomsbury Car Park is a 10 minute walk from our hotel. For more information on costs please telephone 0203 1785 060, or visit <http://en.parkopedia.co.uk/> for more parking locations. On street parking is also available (parking meter charges apply). It's also well lit, protected by CCTV and is open 24 hours a day, Monday to Sunday, including Bank Holidays.

Upon arrival, we can give directions to the car park etc.

If a guest is not able to take their own luggage to the bedroom - we will take it for them.

The opening width of our automatic doors is 1.6m

Main Entrance / Reception / Welcome Area



The Hotel Reception is located immediately inside the front doors on the ground floor with no steps.

There are 3 lifts' available to floors Basement – 9 from the reception.

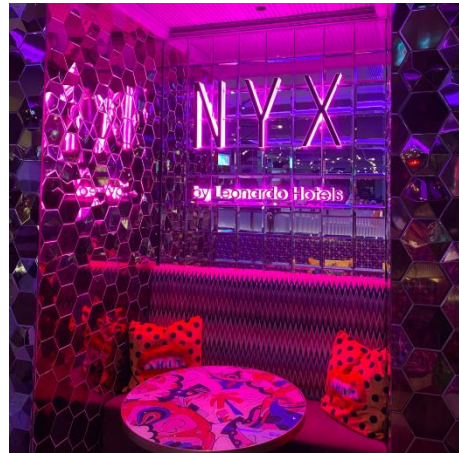
The majority of the ground floor is level with the exception of the rear access to the Bar. Pushchairs and wheelchairs can be manoeuvred easily around reception, lobby and bar area, and there are chairs and sofas available in reception.

The flooring in the lobby and ground floor is tiling, including the bar and restaurant.

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All areas in reception and the lobby are well lit with LED lights in the ceilings and on the walls.

Staff can check in at the main reception desk, but we could offer a check in in another area if requested.



We frequently accommodate show rounds of the property - we advise to pre-book with our General Manager.

Bedrooms

We do not have ground floor bedrooms; our bedrooms are located on floors 1-9 floor and are accessible by lift.

All of the beds are a minimum of a double and have low bedside units and coffee stations and there are lower rails in the wardrobes. There is a lower peephole for secure access and a fridge and mini safe in each room as well as an iron and board. Windows open and there is air-conditioning in every room.

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Bedroom doors are marked with the door number on the front - these are not raised in Braille format.

The furniture is fitted (wardrobe) but the TV stand, chair and table can be removed if requested.

The beds in our accessible rooms are doubles. We do not have accessible twin rooms or interconnecting rooms. Special requests should be directed to NLH_Operations@leonardohotels.com.

The space next to the bed for wheelchair users to transfer onto the bed is 70.5" (178cm).

The height of the beds to the top of the mattress is 26" (66cm). The bed base goes all the way to the floor.

The bedroom is lit with LED bed frame lights, 1 overhead bedside lamp and a strip light installed into the headboard. Additional lighting can be requested but is not guaranteed.

The walls and doors are black and white, with one wall in the bedroom a dark grey. The floors are wooden laminate and have rugs different shades of blue and purple.

All our bedding and pillows are non feather.

All of our accessible bedrooms have telephones. The phones have a flashing light indicator enabling the call to be seen and heard. We also have 1 vibrating pillow (available on request on a first come basis), pull cords and flashing light when the fire alarm sounds. We do not have hoists available.

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Instructions on how to activate subtitles on the TV can be obtained from reception.

Bathrooms, Shower-rooms and Toilets

A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall.

All bathrooms are equipped with grab rails and there is flat access from the bedrooms to the en suite.

The clear door opening width of the bathroom door is 36" (91cm).

The height of the WC from floor to seat is 19" (48cm) and the transfer side when looking at the WC is to the left.



The height of the washbasin 29" (73cm) and there is clear space under the basin.

Support/grab rails are located next to the toilet and shower seat.

The shower dials are on a turn mechanism only.

The bathrooms are lit with ceiling lights, which are fully encased. The towels are white.

There are red emergency pull cords located in the bedroom and bathroom.

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Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.

Public Areas - Halls, Stairs, Landings, Corridors

The corridors are navy blue and are lit with soft LED lighting; the corridor width is 55” wide.

The flooring on all corridors is carpeted.



We have three lifts from reception to floors 1-9 - these all come with audible announcements.

Top floor lift buttons are 54.5” max height and the lift call button is 44.5”





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We may not be aware of your requirements so please request that a Personal Emergency Evacuation Plan (PEEP's) is carried out by the Duty Manager on arrival. If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception when we complete the PEEPs form on arrival. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is Old Gloucester Street. We have 2 evac chairs for use in an emergency.

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Public Areas - Lounges, Lobbies

Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 1.6m.

These areas are level throughout with access space between furniture, with a combination of high and low tables, couch and bucket chairs.

These areas are all well-lit with ceiling lights, wall lights and we also have floor lamps.

The flooring is ceramic tile.

Food and drink can be consumed in these areas if requested.

The nearest WC's and accessible WC is located on the 1st floor which is accessible by lift.



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Midtown Bar & Dining

Midtown Bar & Dining is located on the ground floor and are accessible through a lift from reception.

The clear width to each area is 5 feet and more from the bar to the restaurant.

There is space for wheelchairs and pushchairs and furniture can be moved if necessary.

The lights in the bar and restaurant are dimmed in the evenings but remain on during the day, and the flooring is ceramic tile.

We try to accommodate any dietary requests and ask that we be informed in advance. Our menu's contain calorific information and indicate if Gluten Free. Non-dairy milk is available as standard.

The Breakfast dining room is located on the 1st floor and is accessible via lift. The corridor leading to the Breakfast Dining room is ceramic tile. Inside the Dining Room is wooden flooring throughout and is well lit with floor to ceiling windows.

Both bar and restaurant food will be brought to you when ready, breakfast is a self-service buffet. Assistance is available if necessary.

We will happily provide room service where necessary.

Staff can read out the menu if required.

All of our crockery is black with some boards and slated used, cutlery silver & gold and the tables do not have cloths on them.



The nearest WC's and accessible WC are located on the 1st floor and are accessible by lift.



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Public Toilets

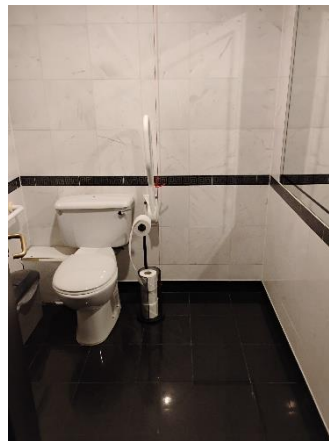
There is clear space for a wheelchair (when facing the WC) to the left-hand side and this is 28" (71cm).

The height of the WC from floor to seat is 19" (48cm).

There is a grab rail (when facing the WC) to the left of the toilet.

If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.

Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.



Glasshouse Rooftop Bar

The Glasshouse Rooftop Bar is located on the 10th floor. The 10th floor is not accessible by lift. The lift gives access to floors Basement – 9. There are two flights of stairs to access the Glasshouse Rooftop bar from the 9th floor.

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Gym, Swimming Pool and Rena Spa

Our gym and leisure facilities are located on the Basement floor which is accessible via lifts. It is tiled rubber flooring throughout the gym.

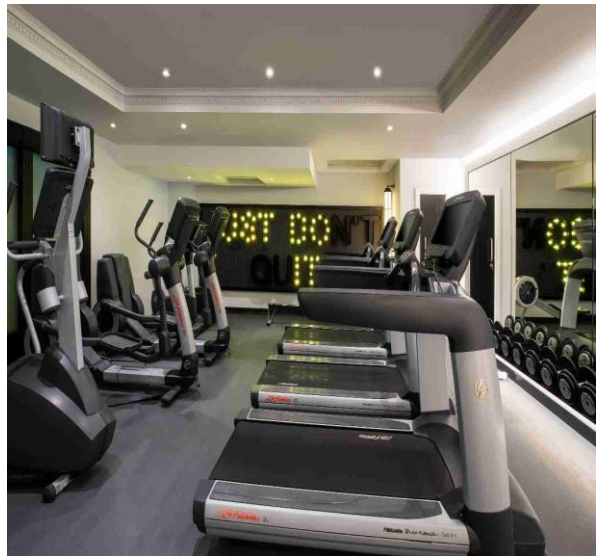
The Fitness Centre features Technogym cardio and resistance machines, our fitness centre is open from 06:30-22:00. Towels and cold water are available at no charge and located inside the gym.

Our Swimming Pool is 13m long and 1.2m deep. The swimming pool is accessed via the changing rooms and has 4 steps. To enter the swimming pool there are 2 ladders separate into the pool.

The swimming pool does not have an accessible hoist.

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To access the Sauna and Steam room there are 3 steps.





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Additional Information

LED lighting is used throughout the entire building.

The signage used in the hotel is of a medium font on a dark blue background. Pictograms are used.

There is complimentary WIFI throughout the hotel.

Address: **NYX Hotel London**
50 – 60 Southampton Row
London
WC1B 4AR

Telephone: +44 (0) 207 242 1800

Email: Nlh_operations@leonardohotels.co.uk

Website: <https://www.nyx-hotels.co.uk/london-holborn>