

ACCESSIBILITY STATEMENT 2025

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer to all our guests and visitors.

Access Statement for Leonardo Hotel Dublin Parnell street

Introduction

At Leonardo Hotel Dublin Parnell Street, we are proud to offer a comfortable and welcoming environment in the vibrant heart of Dublin city. Our hotel is just a short walk from O'Connell Street, Henry Street shopping district, Jervis Shopping centre, Iliac Mall and Croke Park Stadium. We are well connected by public transport, with bus, tram and train services, all easily accessible, and we work with an environmentally conscious taxi service.

Guests should note there is a gradual incline in certain areas around the city, though routes to and from the hotel remain accessible.

Our hotel features 253 rooms, across 5 floors, all accessible via lift or stairs. We offer seven fully accessible rooms and six partially accessible rooms, spread across all our floors. Each accessible room has been carefully positioned next to fire exits for added safety.

Our accessible rooms include features such as low beds, wide doorways, and wheelchair-friendly layouts, wheelchair friendly showers.

Whether you are visiting for business or leisure, we are committed to ensuring every guest has a comfortable and inclusive stay.

We look forward to welcoming you. If you have any questions or would like assistance in planning your visit with us, please contact via tel: 00353 1 878 4900 or via email: pai_operations@leonardohotels.com

We may not be aware of your requirements so please request that a **Personal Emergency Evacuation Plan** (PEEP's) is carried out by the Duty Manager on arrival. If you have specific requirements should there be an emergency evacuation, please make this known to reception when we complete the PEEPs form on arrival. Should the fire alarm sound during your stay, you will need to evacuate the building by using the nearest emergency exit. We have two fire assembly points : A1 -King Fisher Restaurant (across , A2-Moore Lane car park (behind the hotel)

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Pre-Arrival

- **Dublin Airport** is approximately 8 kilometres from the hotel. The Airlink 747 shuttle service operates from the airport and stops just a 2-minute walk from our hotel entrance, offering a convenient transfer option for guests.
- **Heuston Station** is located approximately 3.2 kilometres from the hotel, while **Connolly Station** and **Busáras** are both around 1.6 kilometres away.
- The nearest **Luas** (tram) stop is Parnell on the Green Line, just 200 metres (a 2-minute walk) from the hotel. This provides easy access to the wider city and surrounding areas.
- We work with local **taxi companies** that offer wheelchair-accessible vehicles. Several cars in their fleets are adapted for accessibility, but we recommend pre-booking in advance as availability cannot always be guaranteed. **FreeNow** (book online or via app) and **Cab2K** at +353 1 890 0900.
- **Dublin Bus** operates mostly low-floor buses with ramps and designated wheelchair spaces. A small number of older single-deck buses are still in service, which may not have full accessibility features. To check specific journey details, contact Dublin Bus customer service on +353 1 703 3204 or email customercomment@dublinbus.ie.

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Car Parking and Arrival

Parking

Leonardo Hotel Dublin Parnell Street does not offer on-site parking. Instead, guests may use **Q-Park The Spire**, a secure public multi-storey car park on Marlborough Street, open 24/7 with 577 spaces, including 5 accessible spots.

Our guest will avail of reduced car parking rates by validating the car park ticket with reception desk before departure.

Payment

Pay at the Q-Park office at the pedestrian entrance on Marlborough Street upon departure. Please check on-site signage for the latest prices and hours. For current rates or pre-book online, visit q-park.ie or call 01 874 8902

Distance & Route

The car park is located about 400 m from the hotel, approximately a 6-minute walk, along even tarmac and paving.

Assistance & Accessibility

No steps or ramps are encountered at the hotel's main entrance access is level throughout. If you need help transporting luggage from the car park or entrance to your room, our team is happy to assist. Early arriving guests may store baggage securely in our luggage room.

Arrival Support

Directions to Q-Park The Spire are available at reception, and our staff can provide a map or guide you as needed on arrival.

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Main Entrance - Reception - Welcome Area



The reception area is located directly inside the main entrance on the ground floor, with no steps or ramps required for access.

There are three lifts serving all floors, accessible from reception. The ground floor is level throughout, ensuring easy movement between areas.

Pushchairs and wheelchairs can move comfortably around the spacious reception, lobby, and bar areas.

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Seating options, including chairs and sofas, are available in the reception area for guest comfort.

All public spaces, including reception and the lobby, are well-lit with LED ceiling spotlights and additional lamps to ensure a bright, welcoming environment.

Guests check-in at the reception desk, where a lowered counter section is available to assist those who may require easier access.

We are pleased to offer guided show rounds of the hotel, and we kindly recommend pre-booking these in advance to ensure availability.

Disabled and partially disabled rooms

- All rooms accessible by lift and stairs.
- lower beds, lower bedside units
- Bedroom doors are marked with the door number on the front
- The beds in our accessible rooms are a combination of singles and doubles.
- We offer interconnecting rooms to a standard room so carers can stay next door
- The space next to the bed for wheelchair users to transfer onto the bed is 180cm
- The height of the beds to the top of the mattress is 50cm
- The clear space under the beds in the fully accessible rooms 20 cm
- The bedroom is lit with LED wall lights and 2 spotlights above the bed.
- There are carpets in the bedroom throughout.
- All bedding is non-allergenic bedding.
- All our bedrooms are equipped with telephones have a flashing light indicator enabling the call to be seen.
- Emergency refuge point located at the bedheads linked to reception 24H

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Bathrooms, Shower-rooms and Toilets

- The fully accessible rooms have a wet room shower, with a seat attached to the wall.
- Partly accessible rooms, come with a low bath.
- There is flat access from the bedrooms to the en-suites.
- The clear door opening width of the bathroom door is 80cm

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- The height of the WC from floor to seat is 45cm and the transfer side.
- The height of the wash basin 80cm and there is clear space under the sink.
- Support rails are located next to the toilets and washing facilities
- The taps throughout are lever and turn style, with a oversized hand lever
- The shower dials are on a turn mechanism only.
- The bathrooms are well lit with wall lights LED in bathroom mirrors
- There are red emergency pull cords located in the bathrooms.
- Our taps have been embossed with hot and cold tactile markers



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Public Areas - Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling, the corridor width is 1.5M
- The flooring on all corridors is carpeted.
- We have 3 lifts from reception to all floors, these all come with audible announcements and the lift buttons are equipped with braille

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Public areas-Lounges & lobbies



- Our lobby, main lounge area is located immediately inside the front door on the ground floor. These are accessed through the main doors which have a clear opening width of 250cm.
- Second lounge area is located on the second floor, straight after exiting the lifts.
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couches and armchairs.
- Areas are all well-lit with ceiling lights, wall lights and floor lamps.
- The flooring is a mixture of tiling and carpet.
- Food and drink can be consumed in these areas if requested.
- Accessible toilet is located on the second level, this can be accessed via lift, and are located on the left-hand side after exiting the lifts.
- The accessible toilet is kept locked and can be opened by contacting reception or the bar staff.

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Restaurant, Dining Room, Bar & Bar area

- The bar and restaurant are located on the second floor and are level throughout.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.
- The flooring is mix of wooden, tile and carpet
- We try to accommodate any dietary requests and ask that we are informed in advance.
- Both bar and restaurant food will be a la carte, breakfast is a self- service buffet. Assistance is available if necessary.
- Staff can read out the menu if required.
- All of our cutlery is silver and the tables do not have cloths on them.
- The nearest accessible WC is on the same level before the restaurant entrance.



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Public Toilets

- The public toilets and accessible toilet are located on the second floor just before the restaurant. The accessible WC is a unisex toilet and is kept locked, this can be opened by contacting reception. There are no ramps or steps to gain access to the toilets.
- Access doors are 80cm
- There is clear space 80cm for a wheelchair when facing the toilet.
- The height of the WC from floor to seat is 45cm
- There is a grab rail (when facing the WC) to the left of the toilet.
- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.
- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.

Conference and Meeting Room

- We have a total of 3 meeting rooms and these are located on the second floor
- Meeting rooms can be accessed using the lifts
- Access door are 4ft wide
- All areas are well lit with spotlights and wall lights.
- Furniture can be moved in this space and also the lobby areas upon request.
- The floor surface is all carpeted.

Additional Information

- We welcome service dogs and provide a water bowl, if needed.
- LED lighting is used throughout the entire building.
- Local hospital -Mater Hospital, there are also walk in medical centres in the area.
- There is free WIFI at the hotel, for 24 hours each session and requires refresh log – in to reactivate.
- All of our staff receives regular training that includes disability awareness training.

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- If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception and a **Personal Emergency Evacuation Plan** will be prepared for the duration of your stay.
 - Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom.
 - The Assembly Points are, in front of hotel across the street at King Fisher Restaurant and the secondary is back of the hotel at the Moore Lane car park

Contact Informations

Address: Leonardo Hotel Dublin Parnell Street Plaza
Moore St, North City, Dublin, D01 E0H3

Telephone: 00353 1 878 4900

Email: pai_operations@leonardohotels.com

Website: www.leonardohotels.co.uk

Hours of Operation: 24/7

Local medical equipment hire: Murrays Medical Equipment
20/21 Talbot St, Dublin
00353 1 855 5733