

ACCESS STATEMENT 2025

This access statement does not contain personal opinions as to our suitability for those with access needs but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Leonardo Hotel and Conference Venue Aberdeen Airport

Introduction

The Leonardo Hotel and Conference Venue Aberdeen Airport is conveniently located on Argyll Road, AB21 0AF. It is just 0.4 miles away from Aberdeen Airport terminal and is easily accessible by car or public transport from Dyce train station. Moreover, the hotel is located 7 miles from the city centre, which can be reached by car in approximately 15 minutes. If you need any help in planning your trip, our team can assist you in finding exciting activities from the city guide link on our website page.

We have a total of 147 bedrooms spread across two floors. Our meeting rooms are situated on both the ground and first floor of the building. The gym is located on the ground floor, and it is accessible to all our guests. Additionally, we have an accessible room available for guests with special needs, which is also located on the ground floor.

We look forward to welcoming you. If you have any queries or require any assistance, please phone +44 (0) 1224 725252 or email tap_operations@leonardohotels.com



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Pre-Arrival

Dyce train station is located just 8 minutes away from the Leonardo Hotel and Conference venue Aberdeen Airport.

If you're heading towards Aberdeen city centre, you can catch the 727 bus outside the hotel, which runs every few minutes. However, you'll need to switch to the 17/18/35 bus at Bucksburn Police Station to reach Dyce train station.

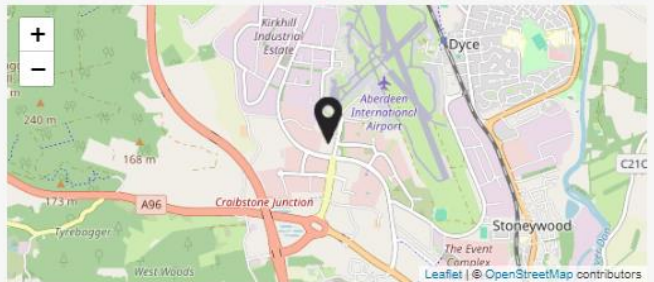
In case you need to travel by taxi, our team at reception can assist you in booking a taxi.

Local taxi number: - 01224 200200(Aberdeen taxi) 01224 878787 (Rainbow city taxi)

Aberdeen Airport Hotel Highlights

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|---|--|
|  147 Bedrooms |  Stylish bar |
|  Contemporary Restaurant |  Room service available |
|  Fitness Centre |  5 Meeting Rooms |
|  Laundry/Dry Cleaning |  Free WiFi throughout the hotel |

Check-in: 15:00  Check-out: 11:00



Car Parking and Arrival



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Parking spaces are available both at the front and side of the building. There are four designated accessible spaces at the front of the building, and we have more than 300 parking spots available for use. The parking area is located less than 10 meters away from the main entrance. The cost of parking is £4.00 per night.

Additionally, we have a drop-off point available at the main entrance. The drop-off point has both steps and a ramp for ease of access.

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Bedrooms
 - Reception
 - Lounge Area
 - Bar Area & Restaurant Area
 - Gym
 - Conference Suite(Ground floor)
 - Hotel Courtyard

Access with steps

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- The only area of the hotel :
 - Is access to 1st floor levels
 - 2 Conference Suites

Bedrooms

- We have non-allergic bedding (at request)

Level access bedrooms

- From the main entrance/reception area there is level access to all the ground floor bedrooms, gym and conference suites.
- The route to the bedroom is 1700 mm wide, or more.
- The bedroom door is 900mm wide, or more.
- The (bedroom) TVs have subtitles.
- All staff have disability awareness.
- Walk-in shower in accessible room.
- Deaf guards for under pillows in case of an emergency(at reception)
- Pull cord emergency alarm in the disabled room/toilets.

General

The accommodation is suitable for:

- Older and less mobile guests
- Part-time wheelchair users
- Assisted wheelchair users
- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

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Main Entrance / Reception / Welcome Area

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1080mm wide, or more.
- The path is sloped.

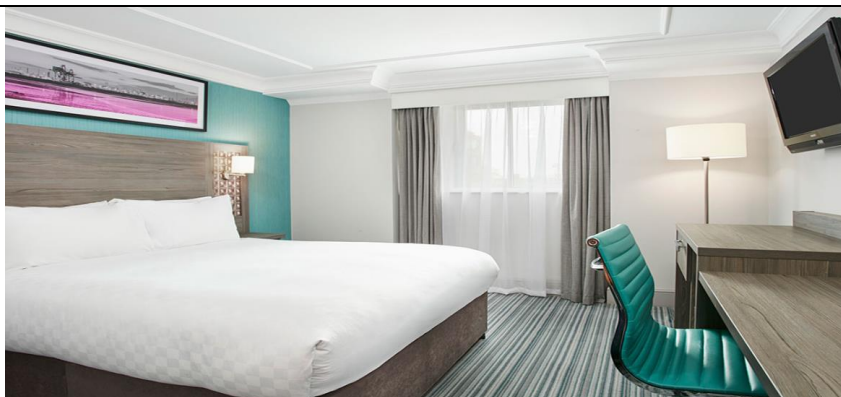
Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The automatic door is 2080mm wide and the manual doors are 1500mm wide each.
- The main door is automatic and the inside double doors are manual.
- When you arrive, we can assist with your luggage and belongings.

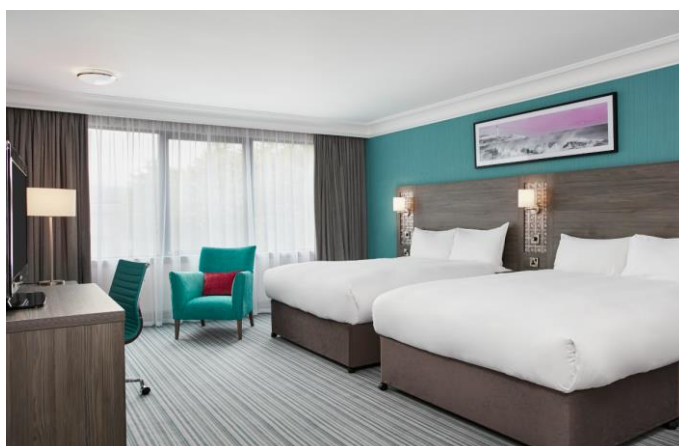
Bedrooms & Bathrooms

- All bedrooms have windows with restrictors in place.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- All bedrooms are non-smoking.
- We can move the bedroom furniture, to improve accessibility if needed.
- From the main entrance to this area, there is level access.

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Sample Double bedroom



Sample Twin Bedroom

- The route to the bedroom is 1700mm or more. The bedroom door is 900mm wide. There is 450mm at the side of the bed. The bed is 740mm high. There is 200mm under the bed.
- There is a low clothes rail (accessible room). You can use the rail sitting down.
- The bedroom is flexible (either double or twin). The bathroom is en-suite. The bathroom door is 900mm wide.
- The bathroom has a bath with a shower, fitted with handrails.

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- The toilets have handrails (accessible room). The direction of transfer onto the toilet is to the right. There is at least 870mm at the side of the toilet



- There is at least 1000mm in front of the toilet. The toilet seat is 430mm high.

Reception/Restaurant/Dining Room, Bar & Bar area

Reception Area

- Wide open space
- There are sofas and chairs within the reception area

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- The reception desk has lowered the desk area for the wheelchair check-in area



Bar / Restaurant Access

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The bar and restaurant are located on the ground floor.

There is ample space available to accommodate wheelchairs and pushchairs, and the furniture can be easily moved if required.

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The lights in the bar and restaurant are dimmed in the evenings but remain on during the day, and the flooring is the wooden and carpeted area in the bar and restaurant.

We can accommodate any dietary requests, please inform us in advance. Our menus display calorific information and indicate gluten-free items. Non-dairy milk is available as standard.

Room Service is also available.

Food will be served when ready at both the bar and restaurant. Breakfast is a self-service buffet with assistance available upon request.

Staff can read out the menu if required.

The nearest restrooms and accessible facilities are located on the same level across from the reception counter.

Public Toilets

There is clear space for a wheelchair (when facing the WC) to the right-hand side and this is 771mm.

The height of the WC from floor to seat is 430mm.

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There is a grab rail (when facing the WC) to the left of the toilet.

If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.



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Assistance Dogs

We welcome trained assistance dogs at all of our Leonardo Hotels across the UK and Ireland, in line with the Equality Act 2010 (UK) and the Disability Act 2005 (Ireland). Guests with assistance dogs are welcome to stay in all of our hotels and visit all public areas, including meeting and events, restaurants, and bars. Our team is trained to support guests with assistance dogs, ensuring a comfortable and accessible stay. If you have specific needs or require any adjustments during your stay, please contact the hotel in advance so we can make the necessary arrangements.

Additional Information

Accessibility equipment

- We have one Wheelchair on site if needed
- The accessible toilet area with panic alarm if needed

Emergency evacuation procedures

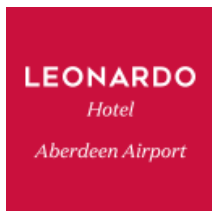
We may not be aware of your requirements so please request that a Personal Emergency Evacuation Plan (PEEP's) is carried out by the Duty Manager on arrival. If you have specific requirements with regards to evacuating during an emergency evacuation please make this known to reception when we complete the PEEPs form on arrival. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is directly across from the main entrance, marked assembly point.

Customer care support

- Staff are available 24 hours a day.

Local Hospital Information

Aberdeen Royal Infirmary



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Foresterhill Health Campus

Foresterhill Road, AB25 2ZN Telephone 0345 456 6000

There is complimentary WIFI throughout the hotel.

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Argyll Road
Aberdeen
AB21 0AF

Telephone: +44 (0) 1224 725252

Email: tap_operations@leonardohotels.com

Website: <https://www.leonardohotels.co.uk>