

# ACCESS STATEMENT 2023

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This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

## Access Statement for Leonardo Nottingham

### Introduction

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We are a city centre hotel and are approximately a 10-15-minute walk into Nottingham town centre. We are located adjacent to Nottingham railway station with excellent public transport links to trains, buses and we use an environmentally friendly taxi firm. There is a gradual - medium hill to walk to and from town (about 15%). We have 264 rooms over 10 floors. The ground floor has no bedrooms on it but every floor is accessible by lift. On floors 2-6 floor there are partly accessible and fully accessible rooms - suitable for people with all kinds of access needs.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01159016900 or email [nti\\_operations@leonardohotels.com](mailto:nti_operations@leonardohotels.com)

### Pre-Arrival

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The nearest railway station is Nottingham Station and is located approx. a 2 min walk away, access is possible by wheelchair accessed by the front of the station with lift access down to the platforms.

We use a local taxi firm who have an accessible taxi service available - there are 7/8 cars in their fleet, and they advise that these are pre-booked in advance as they cannot guarantee they will always be available

All Nottingham bus routes operated with low floor buses. They all provide wheelchair space however this is also used by pushchairs.

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All of the bus stops are located at the front which is around a 2-5-minute walk away. To take the bus from the town centre to Leonardo Hotel, take the buses which are running to the Station. The streets in the area surrounding the property are of an even build.

### Car Parking and Arrival

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We do not have any onsite parking facilities however the train station carpark has 950 spaces and is unmanned but has cameras. Parking is free for accessible customers displaying a valid international Blue Badge.

The surface from the car park to the hotel is even tarmac / paving slabs.

The car park is well lit and en route to the hotel there is street lighting. There are drop off bays opposite the front door, and a dropped kerb nearby

When entering the building there are automatic doors - these are never locked as we have a 24-hour manned reception. There are no steps to the main entrance or ramps there is level access throughout.

Upon arrival we can give directions to the car park etc.

If a guest is not able to take their own luggage to the bedroom - we will take it for them.

The opening width of our automatic doors is 91"

### Main Entrance / Reception / Welcome Area

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The reception is located immediately inside the front doors on the ground floor with no steps.

There is a lift available to all floors from the reception. The ground floor is level throughout, and access is available to all floors by lift.

Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.

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There are chairs and sofas available in reception.

The flooring in the lobby and ground floor is marble, in the bar and restaurant is wooden and a small, carpeted section.

All areas in reception and the lobby are well lit with LED spotlights in the ceilings and we also have floor lamps in reception.

Staff can check in at the main reception desk but we could offer a check in in another area if requested. There is a lower desk available for people in wheelchairs at the main reception.

We frequently accommodate show rounds of the property - we advise to pre-book with our team in advance



## Bedrooms

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Our bedrooms start on our 2<sup>nd</sup> floor, but every floor is accessible by lift.

On nearly every floor there are both fully accessible and partly accessible bedrooms. All the beds are lower, bedside units and coffee stations and there are lower rails in the wardrobes.

Bedroom doors are marked with the door number on the front - these are not raised in Braille format.

All furniture in the bedrooms can be moved around at the guests request and can also be removed.

The beds in our accessible rooms are doubles. These rooms all interconnect to a standard room so carers/ relatives can stay next door and the doors can be left open between the 2 rooms. We offer a complimentary room for carers.

The space next to the bed for wheelchair users to transfer onto the bed is 70.5".

The height of the beds to the top of the mattress is 22".

The clear space under the beds in the accessible rooms is 7".

The bedroom is lit with LED wall lights and 2 spotlights above the bed. Additional lighting can be requested but is not guaranteed.

The walls and doors are of a cream colour, with one wall in the bedroom a sandy colour, the carpets are red. There are carpets in the bedroom throughout.

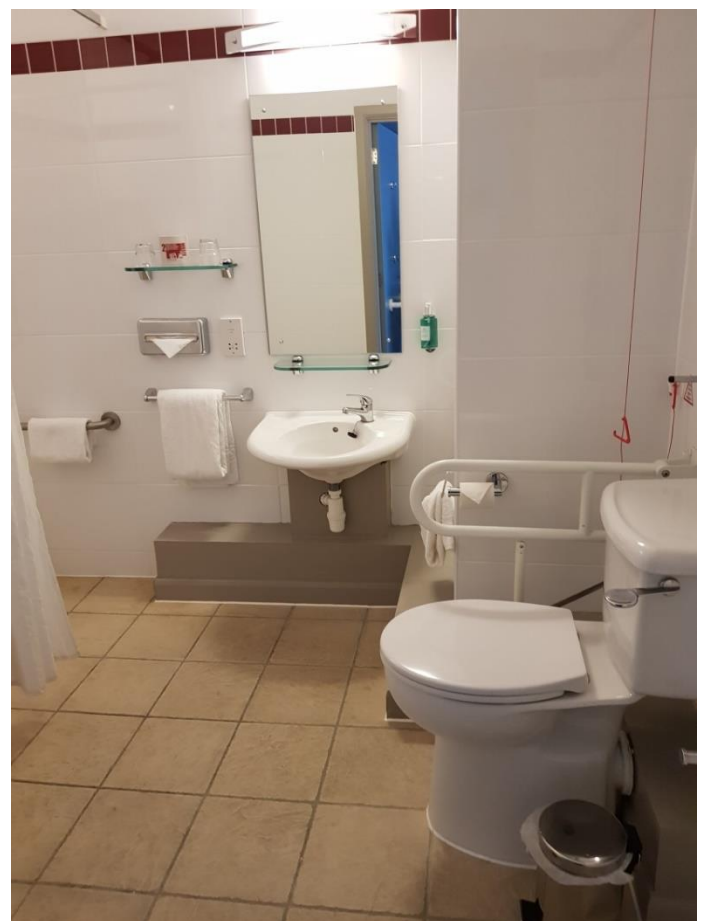
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All bedding is non-feather, non allergenic bedding can be requested but it is not guaranteed.

Deaf alerters are provided free of charge from reception, a hearing loop can be hired in if requested in advance.

A selection of our accessible bedrooms has large button telephones. The phones have a flashing light indicator enabling the call to be seen and heard. They are also HAC (Hearing Aid Compatible)



For our guests who are hearing impaired we have doorbells available on request, which have a flashing LED light to alert them when somebody is at the door.

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## Bathrooms, Shower-rooms and Toilets

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A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall. Partly accessible comes with a bath.

All bathrooms are equipped with grab rails in the bathrooms and there is flat access from the bedrooms to the en-suites.

The clear door opening width of the bathroom door is 35".

In fully accessible bathrooms the shower is separate in the partly accessible bathrooms the shower is above the bath.

The height of the WC from floor to seat is 19" and the transfer side when looking at the WC is to the right.



The height of the wash basin 27.5" and there is clear space under the sink.

Support/grab rails are located next to the toilets.

The taps throughout are lever and turn style.

The shower dials are on a turn mechanism only in the partly accessible rooms.

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The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.

The towels are white.

There is red emergency pull cords located in the bathrooms with re-set boxes for these located inside the bedroom doors and next to the bed.

Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.

## Public Areas - Halls, Stairs, Landings, Corridors

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The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 58" wide.

The flooring on all corridors is carpeted.

We have three lifts from reception to all floors - these all come with audible announcements (the lift buttons are equipped with braille, and they all have mirrors).

The refuge areas are located on each corridor stairway with a refuge call point at each one.

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## Public Areas – Lounges, Lobbies

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Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 91".

These areas are level throughout with access space between furniture, with a combination of high and low tables, couches, and bucket chairs.

These areas are all well-lit with ceiling lights, wall lights and we also have floor lamps.

The flooring is a mixture of marble and carpet.

There are no TV's in the lobby/lounge area - we have 2 TV's in our bar.

Food and drink can be consumed in these areas if requested.



The WC's and WC is the same past the on the left-



nearest accessible located on level just restaurant hand side.

## Restaurant/Dining Room, Bar & Bar area

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The bar and restaurant are located on the ground floor and are level throughout. There are a few steps in the bar to a raised area however these do not prevent gaining access.

The clear width to each area is 62" for the bar and 56" for the restaurant.

There is space for wheelchairs and push chairs and furniture can be moved if necessary. The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.

The flooring is wooden with a small, carpeted area at the front of the restaurant.

We try to accommodate any dietary requests and ask that we are informed in advance.

Room service is  
lunch and  
fee will be



available for both breakfast,  
dinner. A small tray charge  
applicable

Both bar and  
bought to you  
self-service  
if necessary.

restaurant food will be  
when ready, breakfast is a  
buffet. Assistance is available

Staff can read out the menu if required

Our crockery is white, cutlery silver and the tables do not have cloths on them.

The nearest WC and accessible WC is on the same level just past the restaurant.



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### Public Toilets

The public/accessible WC's are located on the ground floor just past the restaurant. The accessible WC is a unisex toilet and it is not locked.

There are no ramps or steps to gain access to the toilets.

Both external and internal access doors are 35".

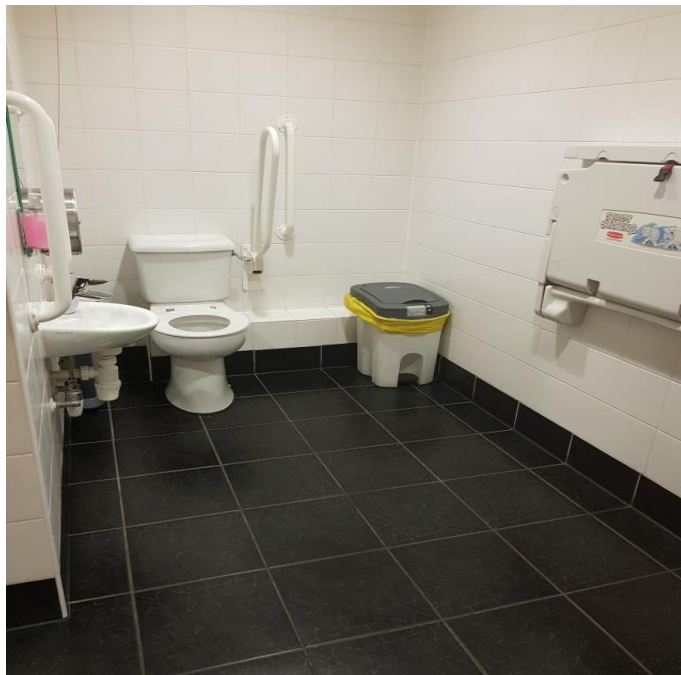
There is clear space for a wheelchair (when facing the WC) to the left hand side and this is 28".

The height of the WC from floor to seat is 19".

There is a grab rail (when facing the WC) to the left of the toilet.

If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.

Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.



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# Conference and Meeting Room

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We have 10 meeting rooms in total. These are all accessible by lift.

The clear door opening width to the meeting rooms is 57".

There is level access throughout. Either floor is suitable for a wheelchair or a pushchair.

All areas are well lit with spotlights and wall lights.

Furniture can be moved in the suites and also the lobby areas upon request.

The floor surfaces are all carpeted

The contact for conference/meeting hire is  
[nottingham\\_conference@leonardohotels.com](mailto:nottingham_conference@leonardohotels.com)

A hearing loop can be provided if requested in advance.

There are WC's and accessible WC's located directly outside of the meeting rooms.



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### Gym and Leisure

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Our gym and leisure facilities are located on the 1<sup>st</sup> floor which is accessible through lifts. It is tiled rubber flooring throughout the gym.

The Fitness Centre features Technogym cardio and resistance machines, our fitness centre is open from 06:00-23:00 Towels and cold water are available at no charge and located inside the gym.



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## Additional Information

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As health, comfort and safety are of the utmost importance to us, therefore hotel staff have received disability awareness training. Please do contact our Front Office Manager if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible.

Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.

### **Personal Emergency Evacuation Plan (PEEP)**

We understand that many disabled people will be able to leave the building unaided; however, some may require assistance. Therefore, we would like to offer you the opportunity to have a Personal Emergency Evacuation Plan (PEEP) to ensure that you can leave the building safely in the event of an emergency. The plan will explain what options you wish to take in the event of a fire evacuation. The plan will also state who is designated to assist you in our evacuation should you require this.

We welcome assistance dogs and would provide a water bowl.

LED lighting is used throughout the entire building.

The signage used in the hotel is of a medium font on a grey/silver background - pictograms are not used.

The local hospital Queens Medical Centre located on derby road

There is free WIFI throughout the whole hotel

One of the main attractions is Nottingham Castle located in the city centre- They have accessible access information on their website.

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Each floor contains a refuge point in case of an emergency evacuation. If you have specific access requirements with regards to evacuating during an emergency evacuation, please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is outside opposite the hotel on Station Street.

Contact Information Address (Inc  
postcode): Leonardo Hotel  
Nottingham, Waterfront Plaza,  
Statin Street, Nottingham NG2 3BJ

Telephone: 01159016900

Email:  
[nti\\_operations@leonardohotels.com](mailto:nti_operations@leonardohotels.com)

Website:  
[www.leonardohotels.co.uk](http://www.leonardohotels.co.uk)

Hours of Operation: Open all year

Local Carers: able to provide details of people  
who volunteer for caring duties.

Local Accessible Taxi: must be pre-booked in advance

Local Public Transport: Broad  
Marsh Shopping Centre

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